Summary Regulations for Candidates
updated January 2026

This document and the Notice to Candidates contain important information about your Cambridge English exam.
The full Regulations are available from cambridgeenglish.org/help.

1. Registering for an exam
Your agreement is with the Centre and you pay your fee to them. Tell your Centre as soon as possible if you need any access arrangements so that they can do their best to put them in place for you in time for the exam.

2. Photo ID
For Pre A1 Starters, A1 Movers, and A2 Flyers exams, no ID is required. For all other exams, you must bring an original, unexpired photo ID on the exam day or you may not be allowed to take the exam, or you may not receive a result. Candidates aged 18 or over on the exam day must bring a government-issued photo ID on the exam day. You will usually need a passport if you take the exam outside of your home country. There are extra ID rules for C1 Advanced candidates in some countries. Before the exam day, check with your Centre if your ID, physical or digital, is acceptable. If you plan to use the exam for immigration purposes, check with the relevant authority which ID they accept. When you register, give your Centre that ID number. Bring the same ID to the exam, or let your Centre know before exam day if you need to change it.
See the full Regulations for more details.
If you cannot comply with the ID rules, tell your Centre before you register or as soon as your circumstances change.

3. Electronic items
Before the exam day make sure you know your Centre's electronic items policy and the type of storage available. You must not keep electronic items, such as phones and watches (all types), inside the exam room. You may be checked for devices on entry.

4. Test day photo
For B2 First, C1 Advanced, and C2 Proficiency exams, we need your photo to be taken on the exam day as an extra identity check. By registering for one of these exams, you understand, or your parent/guardian understands, that a test day photo will be taken. If you refuse a photo, or your parent/guardian refuses, you may not be allowed to take the exam or you may not receive a result. We will not usually issue a result for C1 Advanced candidates without a photo. For other exams, you must ask your Centre before the exam day for a test day photo. Your photo will appear on the Results Verification Service and may appear in your Statement of Results.

5. Taking the exam
Bring pencils, pens, and stationery to the exam, as listed in the Notice to Candidates.
If you arrive late, you may not be allowed to take the exam. The use of offensive language in your exam answers will not be accepted and you will not receive a result.
We, or your Centre on our behalf, may video and/or audio record your Speaking test for quality, training, security, and/or research purposes.
If you do not feel well on the exam day or think that your performance may be affected, tell the venue staff immediately. If appropriate, your Centre will report this to us for consideration. If you cannot attend the exam, inform your Centre as soon as possible. Your Centre can advise you about their refund policy or the possibility of registering for another exam date. Your Centre may ask you for supporting evidence such as a medical statement.

6. Suspected malpractice
Cheating, or attempting to cheat, is malpractice. To protect the integrity and reliability of our exams we have strategies, such as statistical analysis, that counter and identify attempts at malpractice. We investigate suspected malpractice, and this may delay your result.
If we determine that our regulations may not have been followed and/or the scores are not a reliable indicator of your ability, we may withhold or cancel your result. We may also ban you from taking future Cambridge English exams.

7. Results
Your Centre will forward your result for Teaching Knowledge Test exams. For all other exams, your result will be available from the Results Service for Candidates by the last day of the results release window. You need to register to access this service, and your Centre will provide you with the details.
If we determine that our regulations may not have been followed and/or the scores are not a reliable indicator of your ability, we may withhold or cancel your result.
We may review results and under exceptional circumstances we may change the result.
All the available information is in your Statement of Results. We will not give feedback on your performance.
If you think your result is not correct, contact your Centre and they will give you details of the enquiries and appeals process, including fees or visit cambridgeenglish.org/help/enquiries-and-appeals.

8. Certificates
If you are due a certificate, we will send it to your Centre 2–4 weeks after we release the results. Contact your Centre for their policy on how to receive your certificate.
Your Centre may destroy unclaimed certificates after one year.
If you lose your certificate, you can apply for a Certifying Statement, which provides an official confirmation of your result. If you take Pre A1 Starters, A1 Movers, or A2 Flyers, you can request a replacement certificate within five years of the issue date. There is a fee for these services.
You can request a name amendment under specific circumstances up to two years after the exam. Contact your Centre for details.

9. Copyright
Copyright on all question papers and exam material belongs to us. You must not take question papers, notes, or any other exam material out of the exam room. You must not share or distribute any exam content, including on websites or social media.

10. Complaints
All candidates should have a fair and equal chance to prove their skills. If you have any concerns relating to the delivery of the exam, you should raise a complaint with your Centre.
We handle complaints in line with our Complaints Policy available on cambridgeenglish.org/help/complaints.

11. Data Protection
If you register for or take a Cambridge English exam, all Personal Data will be processed in accordance with Cambridge's Candidate Privacy Notice available on cambridge.org/legal/candidate-privacy-notice

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